

Job Advertisement

Company Details	
Company Name	AIA International Limited
Company Description	<p>AIA Hong Kong and AIA Macau are subsidiaries of AIA Group Limited. AIA Group Limited established its operations in Hong Kong in 1931. We have more than 15,000 financial planners*, as well as an extensive network of brokerage and bancassurance partners who serve more than 1.8 million customers*. Our products range from individual life, group life, accident, medical and health, personal lines insurance to investment-linked products with numerous investment options. We are also dedicated to providing superb product solutions to meet the financial needs of high net worth customers.</p> <p>* As of February 2016</p>
Location	San Po Kong
Classified Start Date	2 nd May 2019
Job Details	
<input checked="" type="checkbox"/> Non-sales Position (Back-office) <input type="checkbox"/> Sales Position (Front-line)	
Position	Services and Sales Advisor
Department	Quality Management and Business Development
Job Category	Services and Operations
Job Description/ Duties	<p>The incumbent will be responsible for providing policy and application services to our customers through outbound and inbound calls with professional manner and service excellence in our team.</p> <ul style="list-style-type: none">• Handle inbound and outbound customer loyalty programs• Application checking and making outbound follow up calls to customers/Agent.• Support customer interaction / policy services such as service registration, satisfaction survey, renewal etc.• Follow up after-sales service to customers and appointment services• Handle customers' enquiries on insurance related products.• Help generate sales revenue of direct/indirect/ renewal business

	through making outbound calls when necessary
Requirements	<ul style="list-style-type: none"> • Form 5 or above with telemarketing or customer service experience • With IIQE licensed paper 1 & 3 • Good command of spoken Cantonese, with added advantage for candidate with high proficiency of both English and Mandarin. • Good interpersonal, communication and telephone handling skills • Good command of MS office and English writing • Independent, detail-minded
Application Method	<p>Interested parties, please send your resume with current and expected salary to hk.careers@aia.com</p> <p>(Personal data will be collected for recruitment purpose only.)</p>
Application Deadline	31 st May 2019
Year(s) of Working Experience	1 year
Employment Type	Full-time permanent
Additional Benefits	