

Job Advertisement

Company Details	
Company Name	MSIG Insurance (Hong Kong) Limited
Company Description	<p>Headquartered in Japan, MSIG is a long-established global insurer with 14,000 dedicated employees. We are a non-life insurer with the largest insurance network in Asia, operating through an international framework of over 40 countries and regions. Our affiliation with Hong Kong alone stretches back over 150 years.</p> <p>We go above and beyond the call of duty in every aspect of our operation, and we are taking this mandate to develop our people into world class insurance professionals of the highest calibre. Today, we are inviting applications from talented individuals who share our passion for excellence. The opportunity is here for you to excel yourself and expand your potential to the best of your limit.</p>
Location	Taikoo
Classified Start Date	17 Mar 2023
Job Details	
<input checked="" type="checkbox"/> Non-sales Position (Back-office) <input type="checkbox"/> Intermediary / Sales Position (Front-line)	
Position	Assistant Manager, Claims (Financial Lines)
Department	Claims
Job Category	Insurance Claims
Job Description / Duties	<ul style="list-style-type: none"> • Manage Financial Lines claims operation and develop claims technical and servicing strategies. • Supervise performance to ensure collaboration between teams, full compliance with any corporate and statutory requirements, and claims policies. • Establish service standards and implement measurement systems to monitor performance against such standards. • Build service competence in the team by providing suitable coaching, training and development to claims staff. • Collaborate with external service providers to achieve the target results and to provide a high quality service to all internal and external customers. • Develop and maintain strong relationships with intermediaries and clients. • Report on Financial Lines claims trend affecting the business result, which may be related to change in market environment and customer dynamics, product coverage or clients with adverse claim experience.
Requirements	<ul style="list-style-type: none"> • Degree holder in Insurance/Business Administration/Law or related discipline • At least 6 years' experience in General Insurance with hands-on experience on supervision and management in Financial Lines claims • Possessing or in progress of professional insurance/law qualification such as ACII , ANZIIF or LLB is preferred • Mature, independent, customer-centric, self-motivated, willing to take up new challenges with strong problem-solving skills and leadership skills • Strong analytical, communication and presentation skills • Excellent command of written and spoken English and Chinese
Application Method	Interested parties please send full resume with current and expected salary to hrdivision@hk.msigg.com
Application Deadline	31 Dec 2023
Year(s) of Working Experience	Minimum 6 years

Employment Type	Full Time, Permanent
Additional Benefits	Dental insurance, Double pay, Education allowance, Five-day work week, Life insurance, Medical insurance