

Job Advertisement

Company Details	
Company Name	MSIG Insurance (Hong Kong) Limited
Company Description	<p>Headquartered in Japan, MSIG is a long-established global insurer with 14,000 dedicated employees. We are a non-life insurer with the largest insurance network in Asia, operating through an international framework of over 40 countries and regions. Our affiliation with Hong Kong alone stretches back over 150 years.</p> <p>We go above and beyond the call of duty in every aspect of our operation, and we are taking this mandate to develop our people into world class insurance professionals of the highest calibre. Today, we are inviting applications from talented individuals who share our passion for excellence. The opportunity is here for you to excel yourself and expand your potential to the best of your limit.</p>
Location	Taikoo
Classified Start Date	17 Mar 2023
Job Details	
<input checked="" type="checkbox"/> Non-sales Position (Back-office) <input type="checkbox"/> Intermediary / Sales Position (Front-line)	
Position	Technical Specialist, IT
Department	IT
Job Category	IT
Job Description / Duties	<ul style="list-style-type: none"> • Manage issues related to IT infrastructure, AS400, LAN/WAN link, firewalls and related network components • Responsible for network security tasks, e.g. user account maintenance, AS400 and email account setups, audits and log scanning etc. and report security incidents to management and regional office • Monitor day-to-day data centre operations and control of all input, output and backup functions to meet service quality objectives • Support user testing and production transfer with IT Solution team • Develop and implement procedures and controls to ensure availability, reliability and security of the data centre • Maintain IT documentation and implement IT compliance with corporate governance and best practices • Coordinate with vendors for equipment maintenance and carry out other ad hoc projects as assigned
Requirements	<ul style="list-style-type: none"> • Higher Diploma in Computer Science or IT related discipline • Minimum 5 years of experiences in providing IT technical/helpdesk support • Strong knowledge on AS400, DHCP, DNS and SMTP • Familiar with Window OS and TCP/IP configuration and setup • Knowledge of Microsoft Active Directory, Office365, firewalls and related networking technology • Self-motivated, good team player and able to work independently • Good analytical, interpersonal, communication and problem-solving skills • Good written and spoken English and documentation skills
Application Method	Interested parties please send full resume with current and expected salary to hrdivision@hk.msigg-asia.com
Application Deadline	31 Dec 2023
Year(s) of Working Experience	Minimum 5 years
Employment Type	Full Time, Permanent
Additional Benefits	Dental insurance, Double pay, Education allowance, Five-day work week, Life insurance, Medical insurance